

PRELIMINARY AMENDMENT
Attorney Docket Q62439

Page 3, line 20 (according to the line numbering), insert the heading --**Summary of the Invention**--.

paragraph beginning at line 27, amend as follows:

A2
This object is achieved by a process [according to the technical teaching of claim 1], a service computer [according to the technical teaching of claim 7], a program module for a service computer [according to the technical teaching of claim 8], an interface device for an exchange [according to the technical teaching of claim 9] and an exchange [according to the technical teaching of claim 10. Further advantageous effects of the invention emerge from the dependent claims and the description], all as described below.

Page 6, after line 1, insert the heading --**Brief Description of the Drawings**--.

after line 21, insert the heading --**Detailed Description of the Invention**--.

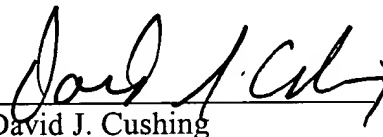
IN THE ABSTRACT:

After the abstract, delete "(Fig. 1)".

REMARKS

Entry and consideration of this Amendment are respectfully requested.

Respectfully submitted,


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